

## Family–Centred Practices Scale

This scale includes a list of statements that describe different ways professionals might interact with and treat families. Please indicate which response best describes how your practitioner interacts with and treats you as part of working with your child(ren) and family.

<b>Please indicate how your Key Worker <i>interacts with and treats</i> you and your family.</b>	<b>Never</b>	<b>Very Little</b>	<b>Some of the Time</b>	<b>Most of the Time</b>	<b>All of the Time</b>
Really listens to my concerns or requests	1	2	3	4	5
Treats me and my family with dignity and respect	1	2	3	4	5
Sees my child(ren) and family in a positive, healthy way	1	2	3	4	5
Is sensitive to my family's cultural and ethnic background	1	2	3	4	5
Provides me information I need to make good choices	1	2	3	4	5
Understand my child(ren) and family's situation	1	2	3	4	5
Works with me and my family in a flexible and responsive manner	1	2	3	4	5
Helps me be an active part of getting desired resources and support	1	2	3	4	5
Presents me all the options about different kinds of supports and resources available for achieving what my family considers important.	1	2	3	4	5
Is flexible when my family's situation changes	1	2	3	4	5
Builds on my child(ren) and family's strengths and interests as the primary way of supporting my family	1	2	3	4	5
Does what they promise to do	1	2	3	4	5
Works together with me and my family based on mutual trust and respect	1	2	3	4	5
Recognizes the good things I do as a parent	1	2	3	4	5
Helps me and my family accomplish our goals and priorities for my child(ren)	1	2	3	4	5
Help me learn about things I am interested in	1	2	3	4	5
Supports me when I make a decision	1	2	3	4	5

**For services:**

**Criterion level**

To be providing family-centred services and supports:

Liberal criterion level: 85% of 5's.

Stringent criterion level: 90% of 5's.

This can be further divided into Relationship-based practices and Participatory practices for additional analysis purposes.